



CT DEPARTMENT OF SOCIAL SERVICES

MEDICAID DRAFT ACCESS MONITORING REVIEW PLAN (AMRP)

Medical Assistance Program Oversight Council

Friday, September 9, 2016



- CMS published a final rule entitled, Medicaid Program; Methods for Ensuring Access to Covered Medicaid Services, on November 2, 2015
- The rule can be accessed at this link:

<https://www.gpo.gov/fdsys/pkg/FR-2015-11-02/pdf/2015-27697.pdf>



- In its summary of the rule, CMS indicates that it, “provides for a transparent data-driven process for states to document whether Medicaid payments are sufficient to enlist providers to assure beneficiary access to covered care and services consistent with section 1902(a)(30)(A) of the Social Security Act (the Act)”



- The rule requires that Connecticut (and all other states with fee-for-service Medicaid programs):
 - develop and submit an **access monitoring review plan** (after a public comment period) on several categories of service every 3 years (plus services with rate reductions)
 - Submit an **access analysis** with each State Plan Amendment (SPA) that reduces rates
 - develop and implement a **public input process** for providers, members, and the public to raise access issues
 - if applicable, develop and implement **corrective action plans** to resolve any access problems



- The Access Plan must include the following categories of service, and a separate analysis must be conducted for “each provider type and site of service”:
 - Primary care services (including primary care provided by physician, FQHC, clinic, or dental care)
 - Physician specialist services (ex. cardiology, urology, radiology)
 - Behavioral health services (including mental health and substance use disorder)
 - Pre-and post-natal obstetric services including labor and delivery
 - Home health services
 - Services where rates are reduced or restructured in a way that may impair access
 - Additional types of services “for which the state or CMS has received a significantly higher than usual volume of beneficiary, provider or other stakeholder access complaints for a geographic area”
 - Additional types of services selected by the state



- The draft Access Monitoring Review Plan (AMRP) was posted to the CT Department of Social Services Website at <http://www.ct.gov/dss/cwp/view.asp?Q=580926&A=4125> on Tuesday, July 26, 2016.
- Public Notice announcing the posting of the draft AMRP was published in the CT Law Journal on Tuesday, July 26, 2016. Solicitation of comments was requested by August 25, 2016.
- Each of the Administrative Service Organizations and Hewlett Packard posted language announcing the posting of the AMRP, with how to access the AMRP, and a request for comments on each of their respective websites.
- Notification was sent to MAPOC membership regarding the posting of the AMRP and request for review and comments.

Figure 9: Map of CT Counties and Members (2014)

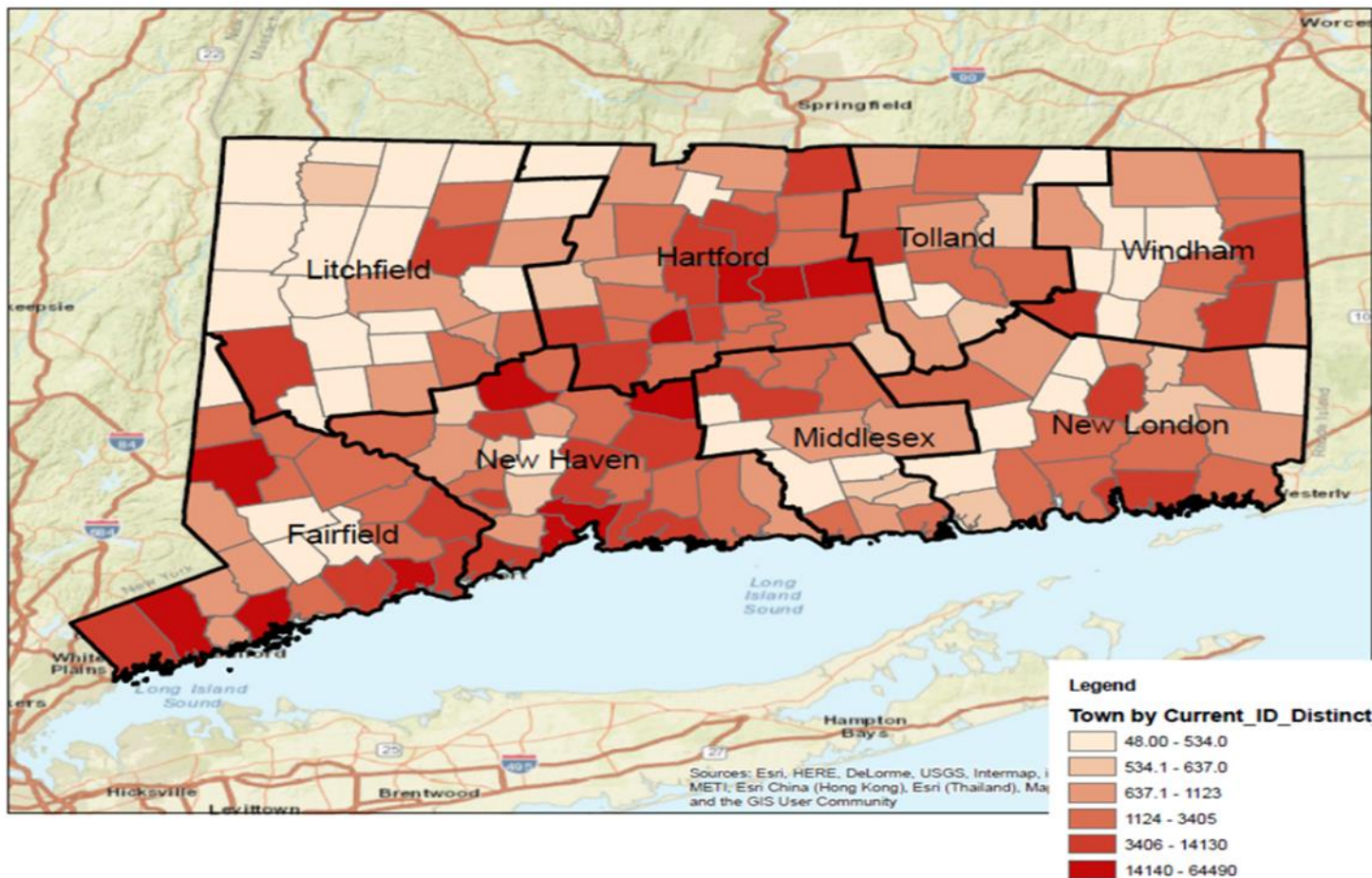


Figure 11: CT Members and FQHC / Outpatient Hospital Service Locations

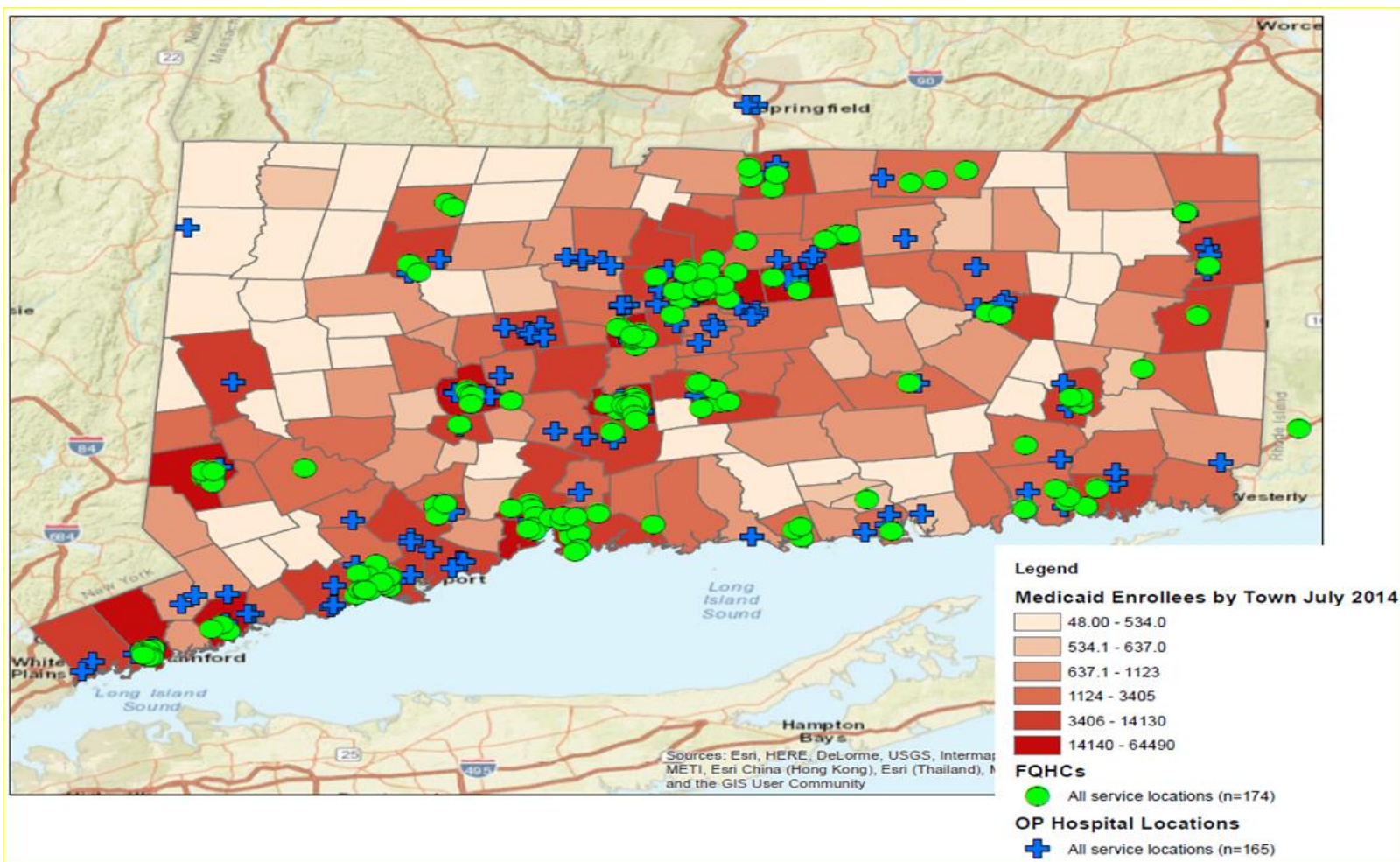


Figure 12: CT Home Health Agencies

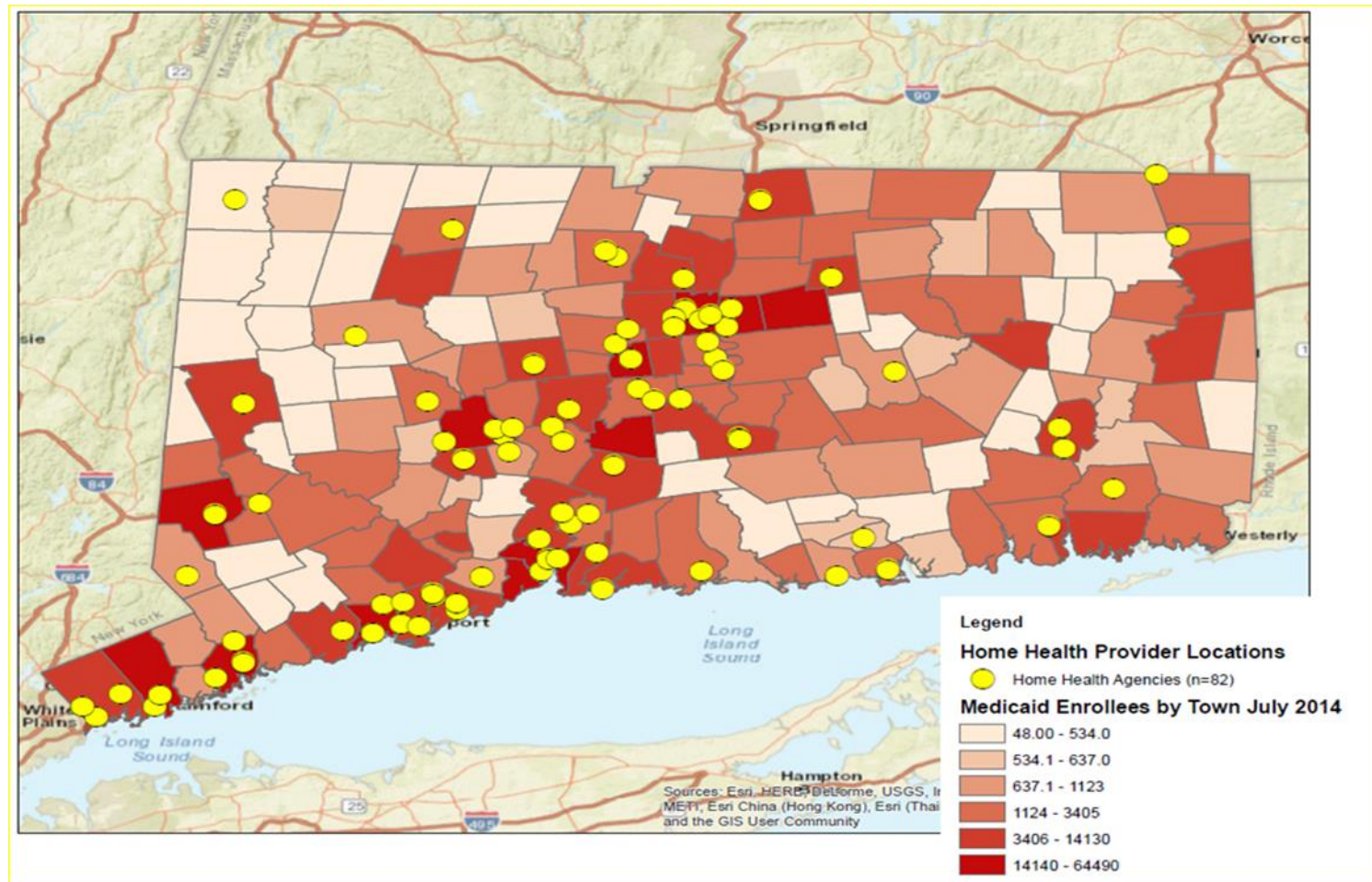
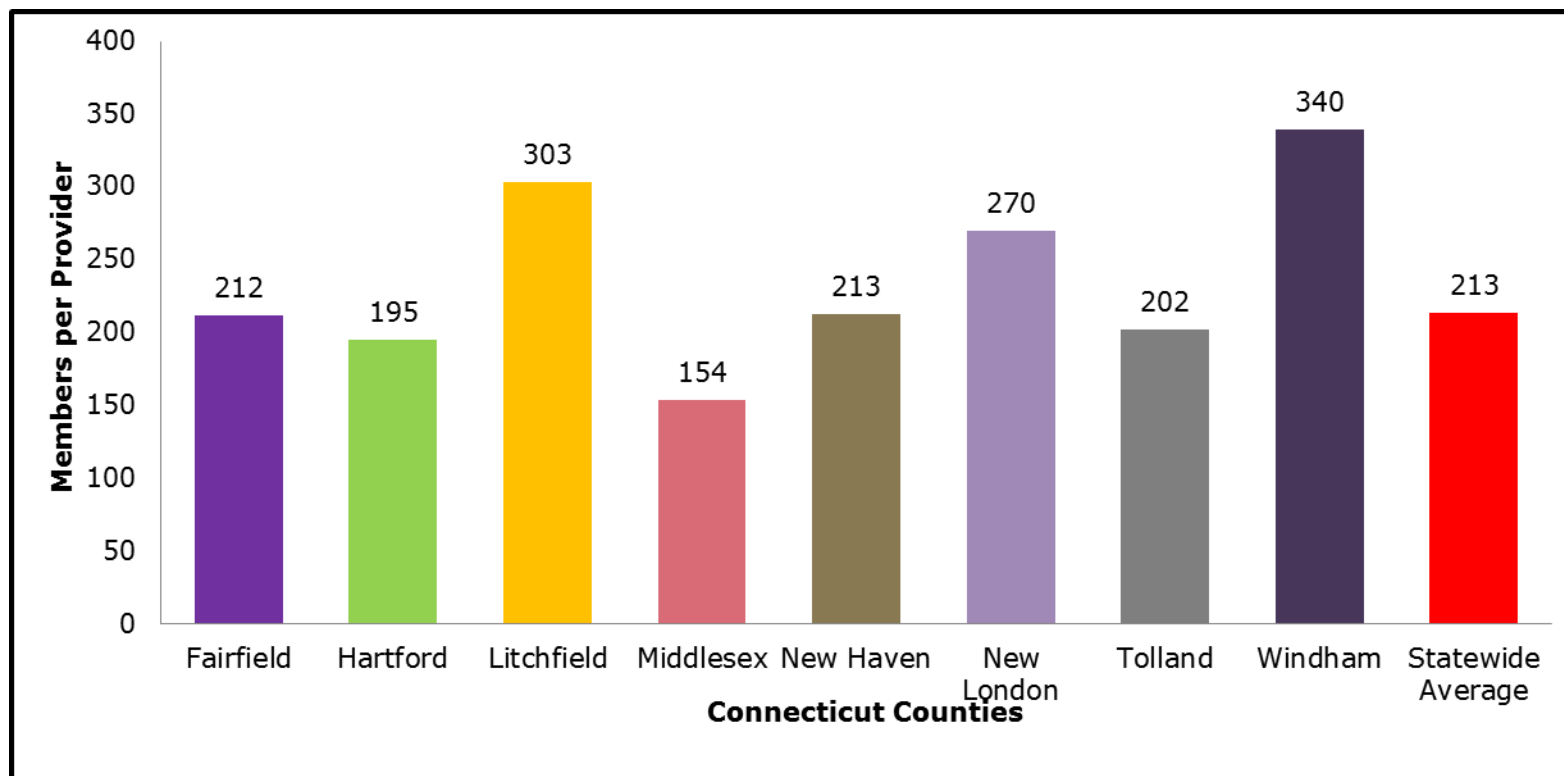




Figure 14: CMAP Health Care Members-to-Provider Statewide Average of CMAP Physicians, Advanced Practice Registered Nurses and Physician Assistants, Calendar Year 2014



**Figure 15: CMAP Health Care Members-to-Provider Statewide Average of CMAP
Physician Specialists Calendar Year 2014**

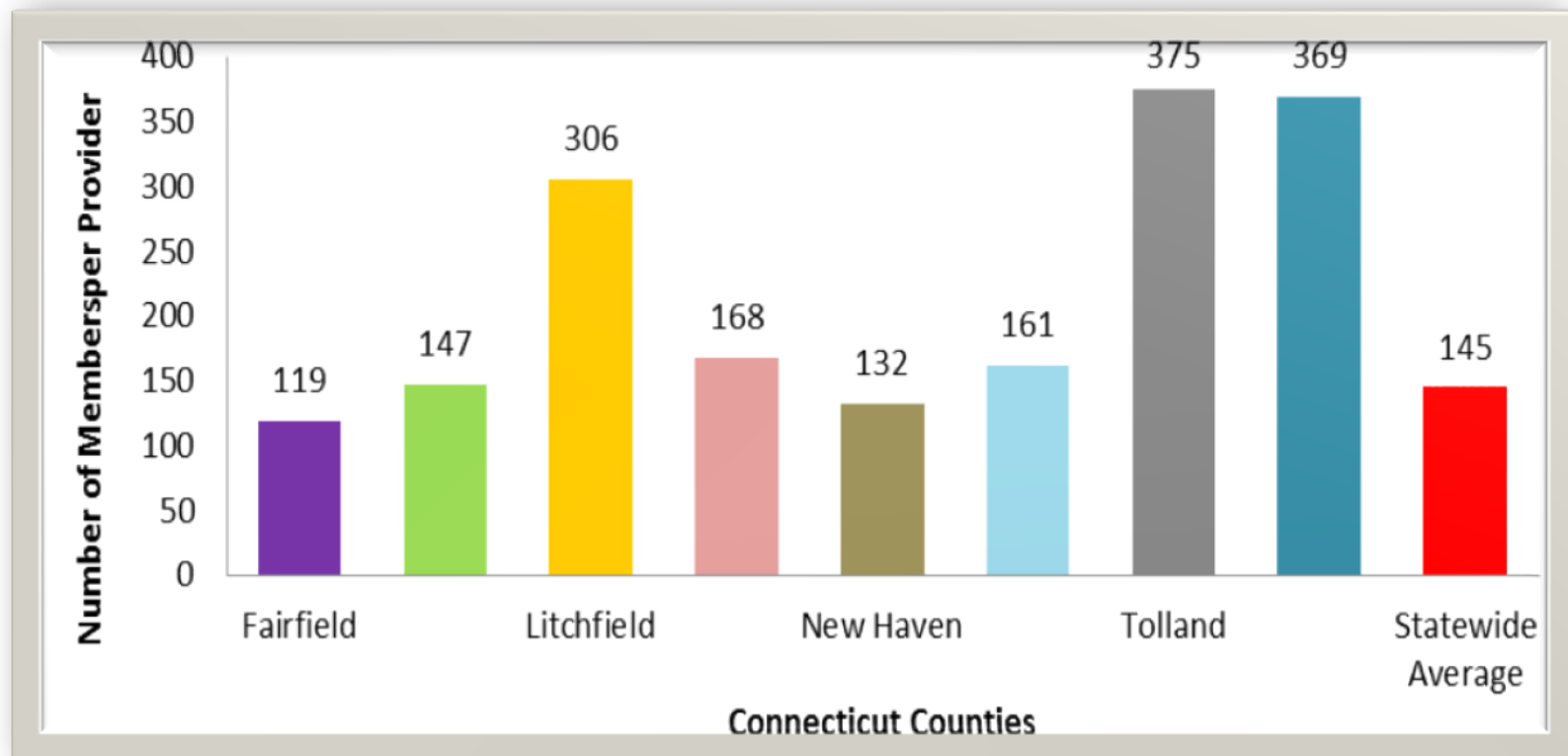


Figure 19: Members-to-Provider Ratio for CY2014 for Behavioral Health Services

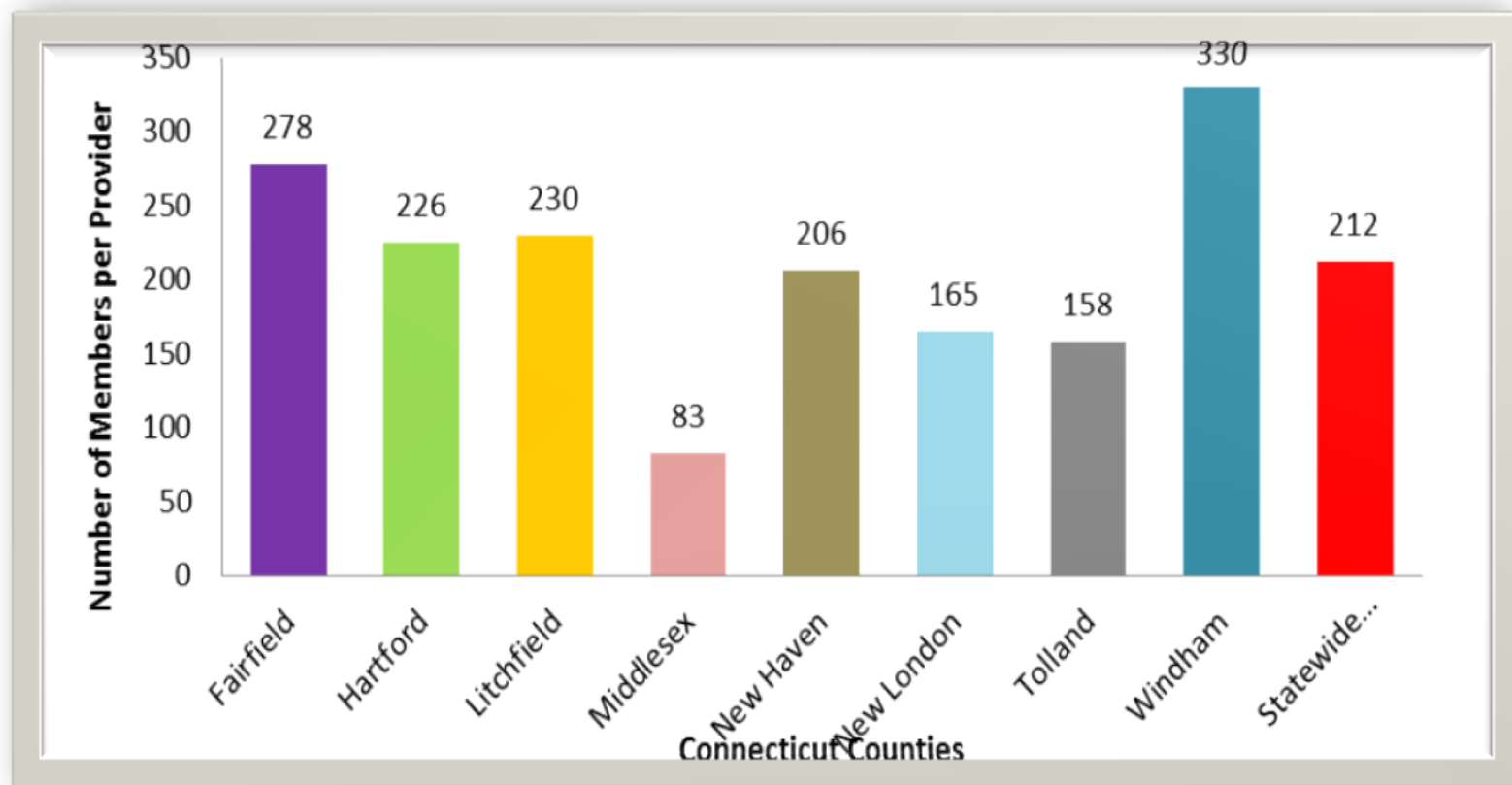
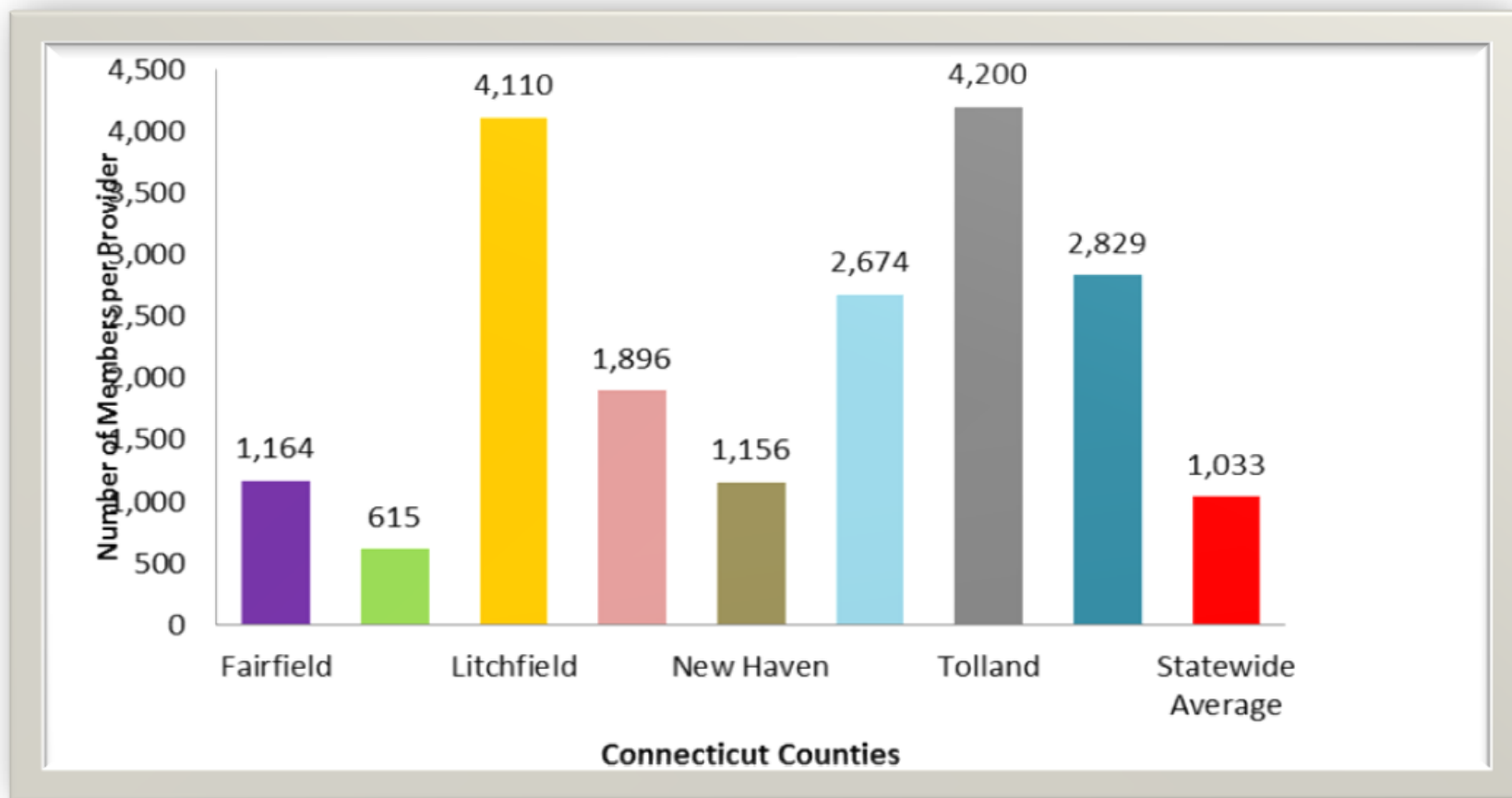


Figure 21: Members-to-Provider Ratio by CMAP for CY2014 for Prenatal and Postnatal Obstetrics





Additional data and components used and reported in the draft AMRP include the following:

- Overall CT Population By County
- Comparison of Select CT Health Outcomes versus the U.S. averages
- Health Insurance Coverage in CT versus the U.S.
- CMAP Enrollment Data (by program, age and gender)
- CMAP Grievance Report Data
- Mystery Shopper Results
- Provider Network Standards
- Comparative Rate Analysis
- Utilization Analysis
- HEDIS Measures

The draft AMRP is located on the CT Department of Social Services Website at <http://www.ct.gov/dss/cwp/view.asp?Q=580926&A=4125>



Questions and Comments